

BROWNELLS®

BUSINESS AND SHIPPING POLICIES

GUARANTEES: It is our policy to carry only those products that are the best available and will please YOU - regardless! We personally guarantee, on a money-back basis, that you will be pleased with the products you buy from us. Your satisfaction is GUARANTEED FOREVER - period!

TRANSPORTATION CHARGES: The Brownells Flat-Rate Shipping Program applies to all orders. Exceptions to this program are listed on the following page, and below the product in the catalog.

METHODS OF PAYMENT:

CREDIT CARD: Visa, Mastercard, Discover and American Express cards are accepted. Please give your card number, expiration date, security code and the name on the card and billing address.

CASH: Send remittance in personal check, cashier's check or money order to avoid loss in the mail. Payment by cashier's check or money order will avoid any possible delay for personal check or company check clearance.

WIRE TRANSFER: Permits direct, immediate transfer of funds from your bank to our bank. For large phone orders exceeding Credit Card limits, this is the best method of payment. To perform a wire transfer, please call us during normal business hours at 1-800-741-0015 and we will assist you with the transaction.

OPEN ACCOUNT: Accepted only from firms rated "Good" or better in Dun & Bradstreet, and recognized, government institutions.

EXTRA CHARGES: Are subject to change without prior notice.

FFL PROCESSING: All serialized products require a \$10.00 processing fee per order.

HAZARDOUS: All hazardous material shipments include an additional single charge per order mandated by shippers. Adult signature required.

SHIPPING ADDRESS: It is very important that we have your street address AND your P.O. box, if applicable.

E-MAIL: We will be happy to notify you by e-mail when your order ships, giving you the tracking number, order number, and order total.

FIREARMS SALES: All sales of FFL-restricted items are made in strict accordance with all federal regulations.

(1) To purchase FFL items, please provide a copy of the designated FFL SIGNED and dated, which will be kept on file. **There can be no changes or alterations to any information on the copy of the FFL.**

(2) Your order for controlled items will be shipped to the address on the signed FFL. No other address can be used.

WARRANTIES: All warranties, whether expressed or implied, are limited to those of the manufacturer.

All merchandise will be sold at the price in effect at Brownells, Inc. at the time the shipment is made.

FLAT-RATE SHIPPING PROGRAM

We offer multiple flat-rate shipping options to all of the United States including Alaska, Hawaii, Puerto Rico, and all U.S. Territories. We use all of the domestic shipping services—USPS, UPS, FedEx and Speedee — and will select the best shipper to deliver your order in the time frame you request. Choose the shipping option, listed below, that best meets your requirements. *For our current shipping rates, please call 800-741-0015 or visit Brownells.com.*

3-5 DAY GROUND SERVICE

Our most popular shipping option, offering you an excellent balance of speed and economy. Some weight restrictions may apply.

5-7 DAY STANDARD SERVICE

A money-saving option for eligible orders. Some weight restrictions apply. No hazardous, Limited Quantity, or FFL items.

EXPEDITED SERVICE

One Day & Two Day Services are available for eligible orders. Hazardous, Limited Quantity, and aerosol products cannot be shipped via this method and must ship separately via 3-5 Day Ground Service. EXPEDITED SERVICES ARE NOT GUARANTEED.

SHIPPING RESTRICTIONS

ALL restricted items must go UPS or FedEx Ground in the continental U.S.A. **Some** may be subject to an additional hazardous materials fee.

TRUCK SHIPPING

Items that cannot be shipped by USPS Ground, UPS or FedEx due to weight or size will be sent via truck. We will ship by the fastest, most direct way whenever possible. Heavy items that must be shipped via truck are noted in the catalog. If you order one of these items, we will contact you with truck charges.



Products marked with this symbol have passed a rigorous test of function and quality, and have been awarded the American Pistolsmiths Guild "Seal of Approval."

HOLIDAY SCHEDULE

We will be closed for the following:

2022

Memorial Day – Mon. May 30
Independence Day – Mon. July 4
Labor Day – Mon. Sept. 5
Thanksgiving – Thurs. Nov. 24
Christmas – Sun. Dec. 25 & Mon. Dec. 26

2023

New Year's – Sun. Jan. 1
Memorial Day – Mon. May 29
Independence Day – Tues. July 4
Labor Day – Mon. Sept. 4
Thanksgiving – Thurs. Nov. 23
Christmas – Mon. Dec. 25

ORDER LINE HOURS -

Mon. - Fri. 8:00am - 6:00pm CST
Sat. 9:00am - 4:00 pm CST

LIVE CHAT HOURS -

Mon. - Fri. 8:00am - 10:00pm CST
Sat. & Sun. 9:00am - 5:00pm CST

GUNTECH HOURS -

Mon. - Fri. 8:00am - 4:30pm CST

RETAIL STORE HOURS - (Hours subject to change

-Please call 641-236-0001 for current store hours.)
Mon. - Sun. 9:00am - 6:00pm CST

Order Recording Lines Open 24 Hours Per Day
(Hours subject to change.)

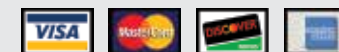
OFFICE **641-623-5401**

RETAIL STORE **641-236-0001**

INTERNATIONAL ORDERS
+1 641-623-4000

FAX LINE **641-623-3896**

PAY ANY WAY



VISA/MC/Discover/Am Ex

Orders: 800-741-0015

order on the web
brownells.com